



PEDIATRIC SPECIALISTS
FOXBOROUGH · WRENTHAM

Divorce Policy

We understand that your family is going through a difficult separation. At Pediatric Specialists of Foxboro and Wrentham, our highest priority is the care and well-being of our patients. It is our intent to work cooperatively with both parents, in accordance with any legal orders that are in place.

Custody:

Custody decisions are determined by parents with the help of the courts or the Department of Children and Families. To avoid confusion and ensure proper management of your child's care, we require legal documentation of any court provisions regarding custody and communication with our office. Only when there is a confirmed, documented court order will a parent be denied access to their minor child's health records or visits at the office. In the absence of such legal orders, we expect both parents to work cooperatively in the best interest of the child.

Communication:

We request that both parents agree on major health decisions before visiting the office, as our staff will not mediate disagreements. Parents are expected to communicate with each other regarding appointment scheduling, insurance matters, and any changes to medical care or treatment plans. It is not the responsibility of the provider to update each parent separately. Our providers will not call a non-attending parent after visits, nor will we seek consent from a non-attending parent unless legally required. We cannot restrict communication with any parent without court documentation or instructions from the Department of Children and Families.

Billing:

Copayments will be collected at the time of service from the parent accompanying the child. If a court agreement assigns copayment responsibility to the other parent, it remains the responsibility of the accompanying parent to pay at the time of the visit and seek reimbursement from the other parent. We will be happy to provide a receipt upon request.

Disputes:

Our providers and staff will not engage in disputes between parents. If ongoing disputes about your child's medical care interfere with our ability to provide effective care, we reserve the right to ask you to transfer care to another practice. Separation is challenging for both children and families, and your cooperation is essential for your child's mental and physical health.

We appreciate your cooperation and understanding as we strive to provide the best care possible.

Pediatric Specialists of Foxboro & Wrentham

Date: September 2024

Signed: Pediatric Office Leadership